

W-02113A-07-0551



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone:

Fax: 2008 AUG 29 4: 54

Priority: Respond Within Five Days

Opinion No. 2008 71074

Date: 8/28/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jessie J. Last: Cox Jr.

Account Name: Jessie J. Cox Jr.

Home: (

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Arizona Corporation Commission
Public Comment Form

Arizona Corporation Commission

DOCKETED

AUG 29 2008

NAME Jessie J. Cox Jr.
DATE 8-26-08
ADDRESS, CITY, STATE AND ZIP
PHONE NUMBER

DOCKETED BY	
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DOCKET YOU WISH TO COMMENT ON: Chaparral City Water Company Rate Increase

DOCKET NUMBER Unknown

CASE OR UTILITY NAME Chaparral City Water Company

POSITION ON THE DOCKET Other

E-MAIL ADDRESS

ENTER YOUR COMMENTS HERE:

The Chaparral City Water Company has requested a rate increase that is unfair to the senior residents of the area serviced by this company. A increase in excess of 30% in cost of water may not seem like a lot for some people, but it is a great amount on those living on fixed incomes and/or limited resources. When Social Security provides only an annual hike of 2.9%, rate increases such as CCWC completely does away with most of the increase for the economic gain for the year.

What do we give up to pay such an increase? Medications? Food? For a lot of us, we have given up traveling because of cost of fuel, so we no longer have the ability to reduce this to cover such costs..

Your assistance is requested in restricting rate increases to an affordable amount and restrict rate increases from being requested or awarded year after year in the future to make up for limitation imposed now.

ARIZONA CORPORATION COMMISSION
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Arizona Corporation Commission
Public Comment Form
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/28/08 I sent the following e-mail to consumer:

August 28, 2008

Jessie J. Cox Jr.

RE: CHAPARRAL CITY WATER COMPANY
DOCKET NO. W-02113A-07-0551

Dear Mr. Cox:

Your e-mail regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

filed in docket no. W-02113A-07-0551

End of Comments

Date Completed: 8/28/2008

Opinion No. 2008 - 71074
